



# Harish Kumar Gunji

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## PROFESSIONAL SUMMARY

A result-driven IT professional with around 6+ years of experience in IT operations and resourceful administrator consistently responds to wide range of technical challenges with focused approach. Highly effective at problem solving and decision making.

## SKILLS

- Performance tuning on UNIX/Linux systems physical and virtual servers (RHEL 6,7,8, 9 )
- Microsoft Core Azure Services ( Compute , Storage,Networking,Databases Security,Management)
- Docker ,Kubernetes administration,Azure Kubernetes Services(AKS)
- Bitbucket,Gitbash,CI/CD
- Monitoring tools:Grafana,prometheus
- VMWARE & NUTANIX
- Cassandra (NOSQL ) Database
- Strong knowledge in minor & major OS upgrades
- Best Practices Implementation
- Leadership
- Strong Communication Skills
- Interpersonal skills
- Communication skills
- Management skills

## WORK HISTORY

### APP / CLOUD SUPPORT SENIOR ANALYST

02/2020 to CURRENT

#### Accenture Solutions Pvt Ltd | Hyderabad, IN

- Hands on Microsoft Core Azure services( Compute , Storage,Networking,Databases and Security Management ).
- Worked as cloud administration on Microsoft Azure environments, involved in Azure AD Connect configuring virtual machines, Storage accounts and Azure resource groups.
- Administrator Azure AD users, groups, and devices, and participate in migration between on-premises and Azure AD through AD connect.
- Hands on experience with Unix/Linux environment.
- Administrator on physical server and virtual servers using virtualization technology.

- Deployment of Virtual Machines to Virtual Networks using Azure portal
- Working Experience with Microsoft Azure Administrator like configuring availability sets, virtual machine scale set (VMSS) with load balancers, Virtual networks, network security group (NSG), Docker and Kubernetes.
- Configuration of Azure Virtual Networks, Subnets, DHCP, DNS, Network Security Groups, Load Balancers, Front door, Application Gateway, and Traffic manager.
- Provision, manage and monitor storage accounts.
- Ability to install Operating System on Servers and Devices.
- Worked on Docker & Kubernetes Containers ( Running Applications, Service & Networking, Resource Management, Security, Monitoring & logging, Auto-scaling, Scheduling, Storage & Volumes, Deployment).
- Experienced in configuring deploying NOSQL cassandra Clusters on AKS and maintaining the overall health of a Cassandra cluster.
- Experienced in the process of adding a new Datacenter to existing Cassandra Cluster.
- Experienced in creating required key spaces for applications in prod, dev, test, and prod clusters.
- Experienced in creating required tables with appropriate privileges to the users and secondary indexes.
- Experienced with Cassandra, including installing configuring and monitoring a Cassandra cluster.
- Experienced with Data Copy of tables from source cluster to destination cluster using Ds bulk.
- Worked on fixing the AlwaysON path from default directory to the required directory and helped in production outage.
- Experienced in taking snapshots of nodes of the cluster and restore data by copying the snapshot into the expected SSTABLE directory.
- Involved in Cassandra Cluster environment administration that includes cluster capacity planning, performance tuning, cluster Monitoring and Troubleshooting.
- Experienced with Cassandra data modeling and CQL querying tasks.
- Experienced in Scheduling the Cassandra DBA servers patching and been POC for all the patching activities.
- Experienced in working on all the monthly release activities for Cassandra DBA and been POC on the same.

## **TECHNICAL ANALYST**

*11/2019 to 02/2020*

### **INFOSYS | Hyderabad, IN**

- Linux Systems Support and administration & production support, which

involves OS and application issues.

- Worked with ticketing tools and change management process.
- Creating user accounts and maintaining security levels on File systems and file shares.
- Managing Swap Space, Memory and CPU issues.
- Package management with RPM & YUM.
- Package management with RPM and YUM in Redhat Linux
- Working with File system problems, incidents and service requests.
- Monitored various tools/ alerts and responded with defined SLA for Service Support like: Incident Management, Problem Management, and Change Management & Vendor Management.
- Working and monitoring different types of issues/incidents/alerts such as CPU Utilization, Disk Space Utilization, host down alerts and responding them and resolving within the SLA limits respectively.

## **UNIX SYSTEM ADMINISTRATOR**

*11/2016 to 10/2019*

### **HCL Technologies Pvt Ltd | Hyderabad, IN**

- Built new Servers in Virtual Environment and Manage network monitoring system configuration ,Handled retirement of Servers.
- Monitored all the performance issues of the Oracle servers,Oversaw tuning and performance monitoring for UNIX/Linux workstations, servers,and peripherals.
- Done patching the servers and Remotely administer servers via Terminal SSH service using Putty configured VMs and Configuring the LVM (Logical Volume Manager).Provide technical support for physical and virtual systems.
- Installed, supported, and configured software application(python&pip ,Apache and tomcat,PHP, NPRE,Nagios,Openssh,THPdisabling etc)on Linux Servers and prepared the documentation for the team.
- Providing remote administration of Linux Servers and Package management with RPM and YUM in Redhat Linux
- Working with File system problems, incidents and service requests.Monitored various tools/ alerts and responded with defined SLA for Service Support like: Incident Management, Problem Management, and Change Management & Vendor Management.
- • Working and monitoring different types of issues/incidents/alerts such as CPU Utilization, Disk Space Utilization, host down alerts and responding them and resolving within the SLA limits respectively.
- Ensured proper communication and quick resolution of incidents based on the severity levels.
- Monitoring, alerting/email alerting, escalation and reporting – all infrastructure

and application monitoring systems deliver real-time alerts to the Data Centre operators.

- Troubleshooting alerts, alarms, related to file system, CPU Utilization, and server connectivity. Coordinate with the team at onsite for a smooth deployment, any change management or production issues.
- Creating tickets to other support teams respectively for email alerts and getting them resolved within the SLA limits.
- Analyze options, risks, and benefits of change implementation, and suggest ideas for solving a problem.
- Handle daily server operations and backup process monitoring.
- Coordinating System / Requirement Analysis for understanding client (internal and external) Business process and mapping them to required framework standards.

## EDUCATION

**Bachelor of Science | Information Technology**  
**CMRCET (JNTUH), Hyderabad**

*05/2015*

**High School Diploma**  
**Narayana Junior College, Hyderabad**

*03/2011*

## CERTIFICATIONS

- Accreditation in Red-hat Delivery Specialist- Container Platform Deployment.