

# RESUME

Harshal Rohidas Bavaskar

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## Objective:

To work in such environment that will enhance my knowledge and career where I can utilize my skill and innovative idea according to my strong caliber and efficiency and to contribute toward the continues improvement and success of organization.

## Accomplishments:

Having **1.6 years** of Experience in **Production Support**. Work on Database projects. Maintained all documents related to project, issues tracker with resolution, weekly meetings and technical related documents. Resolved production & support issues accurately within a short span of time. Client interaction was taken care very accurately. Gained client confidence as per project perspective and individual.

Strongly involving in Database. Having Supportive, Innovative, Hardworking and Decision-making qualities

## Experience Summary:

- Having 1.6 Years of IT experience in **Quick Management services pvt ltd, Pune** as Production support Engineer.
- Knowledge of project development life cycle.
- Strong Problem Analysis & Resolution skills and ability to work in Multi-Platform Environments.
- Application / Production L1 Support.
- Involved in maintenance and enhancement of the codes.
- Working on Build of project environment Driving the change Management and Problem management within SLA.

Exceptional communication, collaboration & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.

**Software Proficiency:**

Tools	SQL Developer
Database	Oracle 11G, 12C
Monitoring Tool	Nagios, Dynatrace
Operating Systems	Linux, UNIX
Ticketing Tool	Jira, Service now
MS-Suite	MS Office

**Education Details:**

Course	Board/ University	CGPA/Percentages
M.COM	KBCNMU, Jalgaon	9.63
B.COM	YCMOU, Nasik	63.42 %
H.S.C.	Nasik Board	62.15 %
S.S.C.	Nasik Board	87.20 %

**Professional Experience:**

➤ **From JAN 2022 to till now:**

Database : Oracle 11g.  
Team Size : 14  
Role : Production Support Engineer

**Responsibilities:**

- Conducting system study coordinating with team members for maintenance & support.
- Core skills are SQL & Linux, Basics of UNIX.
- Used to fetch the live data from the server
- Understanding the Requirements and Functional Specifications of change request.
- An effective communicator with excellent relationship management skills and strong analytical, problem solving & organizational abilities.
- Application Production support Monitoring & Trouble shooting.
- Daily load monitoring.
- Resolving issues in daily/weekly load cycle.
- Worked on enhancement projects.
- Ensure that daily support tasks are done in accordance with the defined.

**Personal Details**

Date of Birth : 29/05/1998

Address : A/P- Rozoda, Tal- Raver, Dist- Jalgaon, Maharashtra, India. (Pin- 425504)

Languages Known : English, Marathi & Hindi.

Gender : Male

Nationality : Indian.

Marital status: Un-married

**Declaration:**

I hereby declare that the information given herewith is correct to my knowledge and I will be responsible for any discrepancy.

**Date :**  
**Place : Pune**

**Yours faithfully**  
**Harshal Bavaskar**