

Pardeep Kumar

E-mail parkumar01@gmail.com

Contact: +919017263968 (Work)

Passport No.: P3860743

Skype: - parkumar01



Professional Profile: -

All over, 10.9 years of experience in IT and Cloud Solution Designing, deployment and support, currently working as a Cloud Solution Architect. Experience in Virtualization, Cloud Computing on Nokia Openstack.

Technical Skills and Trainings: -

Private Cloud (Openstack),
Redhat Openstack 13 and 16.2.
Redhat Openshift.
Docker and containers, Linux, CI/CD
Kubernetes (CKA Certified)
NOKIA CBIS (Openstack)

Education

- Completed B. Tech from MD University Rohtak Haryana.
- Passed 12th from HBSE Board Bhawani.
- Passed 10th from CBSE Board.

Professional Experience

STL Digital Ltd- Sr. Tech Lead

Aug 2022 to till

- Installation of REDHAT Openstack.
- Hands on experience over Operating Systems i.e. LINUX and window based applications.
- Scale in and Scale out of various flavors of compute nodes.
- Installation and configurations of PXE server and Dell Hardware
- Installation and configurations of KVM hypervisor.

Capgemini Engineering (Formerly Altran)

Sr Consultant

May 2021 to Aug 2022

- Installation of Openstack through CBIS on centos and Ubuntu Server.
- Good exposure on Linux operating systems with various flavors like Ubuntu, Centos 7.
- Excellent exposure, knowledge, and Good Understanding Nokia CBIS, Openstack.
- Hands on Experience over Openstack Cloud & Nokia cloud (Nokia Cloud)
- Hands on experience over Operating Systems i.e. LINUX and window based applications.
- Installation and configurations of PXE server and Dell Hardware
- Installation of Hyperscale Data center system 8000 as an NFVI full stack solution
- Installation and configurations of CBIS/NCS hypervisor.
- Deployment and maintenance of Nokia Cloud platforms which include Nokia & Openstack

HCL Technologies

Sr. Consultant

Feb 2020 to May 2021

- Responsible for support for all server related issues.
- Participated in complete system builds, upgrades, migrations, code deployments and patch management.
- Solving customer issues as part of various kinds of CSRs (Customer Service Requests)
Emergency/HOT/High/Medium/Low.
- Perform configuration changes in the node based on change management tasks.
- Provide sessions on Linux domain and process training to help educate less technical staff on the best practices related to all service owner issues.
- Conduct sessions and discuss all technical related issues on a weekly basis.

TCS
IT analyst

July 2018 to May 2020

- Ensuring delivery of projects on time including support on their solutions.
- As a part of the Emergency recovery team, responsible to recover Cloud environment during failures, Cloud or bug in Openstack components and escalating further to the Development unit/ Mirantis team.
- Done end to end commercial deployment of NFVi including POC in many customer environments.
- Deployment and maintenance of Cloud platforms which include Openstack.
- Develops and implements detailed customer installation plans (i.e. Statement of works)
- Provide feedback to Product Management teams.
- Provide RCA with complete analyses details to Customer and Management teams.

Zieta Technologies

SAP C4C Associate

Dec 2017 to July 2018

- Responsible for configuration and testing of Cloud for Sales, Cloud for Service in Cloud for Customer (C4C).
- Integration with S4 Hana
- UI layout, Business role and Code restriction
- Good exposure of Analytics
- Mass Data Maintenance and Data migration
- Responsible for system design [Scoping & Fine Tuning], development and gathering user requirements.
- Knowledge in Defining the workflow rules on Sales and Service for notification on different parameters.
- Responsible for creation of master data like Material Master, Customer master, Price List and Projects template both manually and through migration templates.
- Knowledge of Organizational Management including setup and configuration of Org. Structures as per customers' needs along with defining the functionality of each Org Units.
- Complete set up of Sale cycle

SAP CRM Consultant (IT)

HP India Pvt. Ltd (June 2014 to Nov 2017)

Karsun Solution LLP (Dec 2015- Nov 2017)

Netconnect Global Pvt Ltd (June2014 to Dec 2015)

- Monitoring of Idocs, queues (smq1 , smq2), Monitoring of Bdocs (smw01)
- Create Request for download Part number, Part Price, Customer (R3AR2, R3AR4 and R3AR3)
- Download Product hierarchy, Pricing Condition from SAP ECC to SAP CRM
- .Installed Base Management, Service Agreements and Contracts, Service Order Processing, Complaints & Returns, IT Service Management.
- Complete end to end cycle of Service complain with ECC integration and SAP B -One
- Account & Contact Management, Opportunity management, Business Activity, Quotation management, Sales Management, Activity management

TCS Infotech

IT Customer Support Engineer

Sep 2013 to May 2014

- Provided technical support for hardware/software configurations and applications.
- Administered and supported local/LAN printers.
- Administered/provided troubleshooting for Lotus Notes and MS Outlook.
- Utilized Remedy for call logging.

ACE Emergency Response Service

Executive

Jan 2013 to Sep 2013

- Manage call logging.

PERSONAL QUALITIES

- Good listener and Fast learner.
- Focused and Hardworking.
- Responsible enough to take up tasks individually.