

Sourabh Dhaware

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Professional Summary:

Production Support Engineer with over three years of experience managing production and pre-production environments. Strong technical skills in Linux System Administration and SQL; strong optimization and troubleshooting skills. Has a remarkable ability to solve difficult problems, good understanding of Unix/Linux technologies, and timely completion of tasks. Extensive experience in team-based and independent projects with senior executives/managers. Known for strong communication, interpersonal, and team management skills, drive for smooth operations in high-pressure environments.

Experience:

Tech Mahindra, Pune – Software Engineer
September 2021 - February 2024.

Roles And responsibilities:

- **System Monitoring and Dependability:** Testing, debugging, and recovery of UNIX servers.
- **Database Performance:** Optimizing using SQL, which really happens to be an essential skill for production.
- **Environment Support:** Maintaining HP-UX/Linux system for uninterrupted running.
- **Incident Management:** Through BMC Remedy, and ITSM, in resolving issues.
- **Collaboration and Process Improvement:** Weyers with teams in helping solve problems, improve processes.
- **Automation:** Python and the need to keep up with scripting to increase efficiency and productivity.
- Analyze root causes of the problems, and resolve more complex application or system problems and make minimal adjustment of configurations if needed
Examples: Troubleshoot application error-solving, root causes of performance issue identification, coordination with other teams to make minor adjustments.

Projects: 3UK CIO Development – Commissions Application.

- **Overview:** The commission application of the Commission automatizes H3G's process of commissioning for 3G and 4G products, therefore improving efficiency.
- **Functionality:**
 - Calculates commissions using sales order information of numerous components
 - Calculates commissions from sales data on 3G/4G services
 - Regularizes commission payments on telecom salespeople
- **Objective:** It will enable H3G to manage and control commission payments resulting from the sale of 3G/4G with minimal turnaround.
- **Scope:** Payments are done to third-party dealers in both UK and ROI for the sale of 3G/4G products.

Education

Bachelor of Technology in Information Technology

DKTE's College of Engineering (Shivaji University), Ichalkaranji.
2018 - 2021.

Diploma in Computer Science

DKTE's Yashwantrao Chavan Polytechnic, Ichalkaranji.
2015 - 2018.

Skills and Tools

- **Programming Languages:** Java, Python, C, C++, SQL, JavaScript, Perl.
- **Frameworks and Libraries:** Spring Boot, React, Angular, ASP.NET
- **Databases:** PostgreSQL, MySQL Oracle, PL/SQL
- **Web Technologies:** RESTful APIs, Unix Shell Scripting
- **Development Tools:** Android Studio, Visual Studio, NetBeans, Eclipse, Kubernetes.
- **Collaboration and Management Tools:** PuTTY, BMC Remedy Admin, SVN, Star Team, SharePoint, HPQC, ITSM, TTMS, MVA
- **Other Skills:** Cloud Platforms, SAP, Troubleshooting, Containerization

Certifications

- Azure (AZ-900)
- Red Tie certification on Enterprise Linux
- Python for Data Science
- Java Spring Boot
- DevOps, CI/CD
- Tableau

Languages

- English.
- Hindi.
- Marathi.